

Costs of complain handling

Costs related to complain no _____

Type		Price	Unit	Quantity	Value
1. Standstill of machine					
<i>moulded articles</i>	<i>min.</i>	194,00 €	1h		0,00 €
<i>extruded articles</i>	<i>min.</i>	300,00 €	1h		0,00 €
<i>others articles</i>	<i>min.</i>	247,00 €	1h		0,00 €
<i>other</i>		acc. to agreed with supplier	1h		0,00 €
2. Man-hour		75,00 €	1h		0,00 €
3. Administrative costs		250,00 €	1		0,00 €
4. Selection		acc. to the selection price list (see below)			0,00 €
5. Customer selection costs		acc. to the customer's invoice			0,00 €
6. Warehousing (for 1 palette 1200x800x1000)*		29,00 €	1 day		0,00 €
7. Scrapping - utilization costs	<i>min.</i>	2,00 €	1kg		0,00 €
8. Additional transport*		acc. to Sanok RC SA invoice			0,00 €
9. Additional operations (rework)		acc. to agreed with supplier			0,00 €
10. Defective units		acc. to the technical cost of manufacture of the product			0,00 €
11. Other					0,00 €
TOTALLY					0,00 €

* - additional shipments from SANOK RC S.A. to customer caused by the claim

Selection price list

		Price	Unit	Quantity	Value
Selection by the external company		acc. to the sorting company's invoice	1h		0,00 €
Selection in SANOK RC S.A.					
Man work:					
<i>Mon-Fri (07.00-15.00)</i>		22,00 €	1h		0,00 €
<i>Mon-Fri (15.00-21.00)</i>		27,00 €	1h		0,00 €
<i>Mon-Fri (21.00-07.00)</i>		29,00 €	1h		0,00 €
<i>Saturday</i>		33,00 €	1h		0,00 €
<i>Sunday and holidays</i>		44,00 €	1h		0,00 €
Supervising		44,00 €	1h		0,00 €
Standard measurement gauges	<i>add.</i>	29,00 €	1 day		0,00 €
Other		acc. to agreed with supplier			0,00 €
TOTALLY					0,00 €

Issued by: _____

Date: _____

* in case of storage of less than 1 pallet, the cost is considered as 1 pallet